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02-0528

Public Communications Services, Inc §
Application for a Certificate of §
Interexchange Authority to Operate §
as a Reseller of Telecommunications §
Services in the Entire State of §
Illinois §

Docket No.

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicants Name (including d/b/a, if any)

Public Communications Services, Inc.
11859 Wilshire Boulevard, Suite 600
Los Angeles, CA 90025
Phone: 310-954-3029
Fax: 310-954-2104
Toll-Free: 888-288-9879
FEIN # 88-0336762

2. Authority Requested: (Mark all that apply)

- ☐ 13-403 Facilities-Based Interexchange
☒ 13-404 Resale of Local and/or Interexchange
☐ 13-405 Facilities-Based Local

3. Request for waivers/variances:

In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

- ☒ Part 710 Uniform System of Accounts for Telecommunications Carriers
☐ Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone directories for Local Exchange Telecommunications Carriers in the State of Illinois
☐ Section 735.180 Directories
☒ Other 83 Ill Adm. Code Part 250 (keeping administrative books in Illinois)

4. **For all applicants requesting local exchange authority under Section 13-404 or Section 13-405, please complete the following:**

- (a) **the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document**
- (b) **the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;**
- (c) **the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and**
- (d) **if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.**

Not applicable. Public Communications Services, Inc., ("PCS") is not seeking local exchange authority in Illinois.

5. **In what area of the state does the Applicant propose to provide service?**

Public Communications Services proposes to offer its services statewide throughout Illinois

6. **Please attach a sheet designating contact persons to work with Staff on the following:**

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

(a) **issues related to processing this application**

Monique Byrnes, Consultant to Public Communications Services, Inc.
Technologies Management, Inc.
210 N. Park Avenue
Winter Park, FL 32789
Phone: 407-740-8575
Fax: 407-740-0613
E-Mail: mbyrnes@tminc.com

(b) **consumer issues**

Luis Guzman, Manager, Billing, Fraud and Regulatory Department
Public Communications Services, Inc.
11859 Wilshire Boulevard, Suite 600
Los Angeles, California 90025
Phone: 310-954-3029
Fax: 310-954-2104
Toll-Free: 888-288-9879
E-Mail: luis.guzman@teampcs.com

(c) **customer complaint resolution**

Luis Guzman, Manager, Billing, Fraud and Regulatory Department
Public Communications Services, Inc.
11859 Wilshire Boulevard, Suite 600
Los Angeles, California 90025
Phone: 310-954-3029
Fax: 310-954-2104
Toll-Free: 888-288-9879
E-Mail: luis.guzman@teampcs.com

6. **Please attach a sheet designating contact persons to work with Staff on the following:**
(Cont'd.)

(d) technical and service quality issues

Tommie Joe
Public Communications Services, Inc.
11859 Wilshire Boulevard, Suite 600
Los Angeles, California 90025
Phone: 310-954-3029
Fax: 310-954-2104
Toll-Free: 888-288-9879
E-Mail: luis.guzman@teampcs.com

(e) "tariff" and pricing issues

Monique Byrnes, Consultant to Public Communications Services, Inc.
Technologies Management, Inc.
210 N. Park Avenue
Winter Park, FL 32789
Phone: 407-740-8575
Fax: 407-740-0613
E-Mail: mbyrnes@tminc.com

(f) 9-1-1 issues

Monique Byrnes, Consultant to Public Communications Services, Inc.
Technologies Management, Inc.
210 N. Park Avenue
Winter Park, FL 32789
Phone: 407-740-8575
Fax: 407-740-0613
E-Mail: mbyrnes@tminc.com

(g) security/law enforcement

Luis Guzman, Manager, Billing, Fraud and Regulatory Department
Public Communications Services, Inc.
11859 Wilshire Boulevard, Suite 600
Los Angeles, California 90025
Phone: 310-954-3029
Fax: 310-954-2104
Toll-Free: 888-288-9879
E-Mail: luis.guzman@teampcs.com

7. Please check type of organization?

- ☐ Individual ☒ Corporation
☐ Partnership **Date Corporation was formed:** 1/27/97
In What State? California
☐ Other

8. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois.

The Articles of Incorporation and a copy of PCS's Secretary of State certificate are attached as Exhibit I.

9. List jurisdictions in which Applicant is offering service(s).

PCS plans to offer its service nationwide. PCS is authorized to provide service in California, Colorado, Florida, Georgia, Idaho, Iowa, Maine, Mississippi, New Hampshire, New Mexico, New York, Oklahoma, South Carolina, Texas, Vermont and Wisconsin.

10. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

- ☐ Yes (please provide details)
☒ No

11. Have there been any complaints or judgements levied against the Applicant in any other jurisdiction?

- ☐ Yes (please provide details)
☒ No

12. Has Applicant provided service under any other name?

- ☐ Yes (please provide list)
☒ No

13. Will the Applicant keep its books and records in Illinois?

- ☐ Yes
☒ No (if No, permission pursuant to 83 Ill Adm. Code Part 250 needs to be requested).

The Applicant seeks permission as anticipated in 83 Ill. Admin. Code, Part 250 to maintain its books and records outside the State of Illinois. Applicant maintains its books and records at its national headquarters in Los Angeles, California. In case it should be necessary for the Illinois Commerce Commission to have access to those books and records, the Applicant will facilitate that access at its own expense.

MANAGERIAL

14. **Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.**

Please see Exhibit II for the Company's resumes of key personnel.

15. **List officers of Applicant.**

The following individuals are officers and directors of Public Communications Services, Inc. and can be reached at the company's corporate headquarters at 11859 Wilshire Boulevard, Suite 600 Los Angeles, California 90025.

Officers:

Paul Jennings	President/CEO/ Secretary / Director
Charles Freedman	Treasurer, CFO
Joe Pekarovik	Vice President, Sales
Tommie Joe - COO	COO

16. **Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services?**

- ☐ Yes (is Yes, list entity.)
☒ No

17. **How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)**

PCS will bill for services through the Customer's local exchange carrier.

18. **How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)**

Customers with billing inquiries or service complaints may contact the Company's Customer Service Department for assistance. PCS's Customer Service may be reached toll-free at 1-888-288-9879 or by writing to Public Communications Services, Inc., Customer Service Department, 11859 Wilshire Boulevard, Suite 600, Los Angeles, California 90025. If the Customer is dissatisfied with the resolution of the complaint, they may contact the Illinois Commerce Commission in writing at: 527 East Capital Avenue, Springfield, IL 62701 or by calling the following number 1-217-782-7295.

19. **Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing?**

☒ Yes
☐ No

20. **What telephone number(s) would a customer use to contact your company?**

PCS's Customer service toll-free phone number is 1-888-288-9879.

21. **Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?**

☒ Yes
☐ No

PCS does not currently offer presubscribed services. In the event the Company offers such services in the future, it will comply with all state and federal rules.

22. **Please describe applicant's procedures to prevent slamming and cramming of customers?**

As a provider of inmate services only, PCS does not have presubscribed long distance customers. PCS will bill for services through the Customer's local exchange carrier. PCS does not bill on behalf of any other entity. As a result, neither slamming or cramming can occur with PCS's services.

23. **If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?**

☐ Yes
☐ No (If No, please provide an explanation)

Not applicable. PCS is not seeking authority as a local exchange carrier.

24. **Is Applicant aware that it must file tariffs prior to providing service in Illinois?**

☒ Yes
☐ No

FINANCIAL

25. **Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.**

Please see Exhibit III for evidence of Applicant's financial fitness.

26. Does Applicant utilize its own equipment and/or facilities?

- ☐ Yes (if Yes, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities)

☒ No (If No, which facility provider(s) services does the Applicant intend to use:

PCS intends to initially resell the services of authorized carriers. PCS does not propose to own switching equipment or transmission facilities within the State of Illinois. All transmission services are leased from other carriers. Applicant currently contracts with MCI WorldCom. The choice of an underlying carrier for Illinois Customers is made based on an evaluation of performance, quality and price offered by the carrier. PCS relies on the technical expertise of its underlying carrier for the operation, maintenance and supervision of the network.

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

PCS proposes to provide intrastate telecommunications services on a collect-only basis to inmates of prisons, jails and other confinement institutions. The company installs sophisticated premises equipment within the facility which permits inmates to make outgoing, collect-only calls without the assistance of a live operator. PCS's call processing system provides automated voice prompts to the caller and the called party which give clear instructions on how to place and accept the call. The called party must accept the call with an affirmative response. If such a response is not received, the call is terminated automatically. Please see Exhibit V for PCS's proposed tariff.

28. Will technical personnel be available at all times to assist customers with service problems?

- ☒ Yes
☐ No

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to:

- (a) touch dialing;
- (b) access to 9-1-1 and "0" operator dialing without use of a coin;
- (c) rules governing use of payphones by disabled persons;
- (d) ability to complete local and long-distance calls;
- (e) unlimited duration for local calls; and
- (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?

- ☐ Yes
☒ No

At this time, the Applicant proposes not to provide its own payphone service. Should the Applicant in the future decide to offer pay telephone service to customer owned coin operated providers, the Applicant will comply with FCC and Commission requirements for payphones.


Joe Pekarovic, Vice President
Public Communications Services, Inc.

June 25, 2002
Date

VERIFICATION

This application shall be verified under oath.

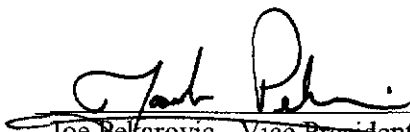
OATH

STATE OF CALIFORNIA

COUNTY OF Los Angeles

§
§
§

Joe Pekarovic, makes oath and says that he is the Vice President of Sales of Public Communications Services Inc., that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.



Joe Pekarovic - Vice President of Sales
Public Communications Services, Inc.

June 25, 2002

Date

Subscribed and sworn before me this 25th day of June, 2002.


(NOTARY PUBLIC)

My Commission expires on: June 21, 2003

